

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 19th day of March ' 2019

C.G.No:102 / 2018-19/Ongole Circle

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subha Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

K. Nageswara Rao,
C/o.M/s. Sai Balaji Medicals,
Racherla Gate,
Giddaluru,
Prakasham Dt.

Complainant

AND

1. AAO/S-ERO/Giddalur
2. AE/O/Giddaluru
3. ADE/O/Giddaluru
4. DE/O/Markapur

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Revision of bills for the Sc.No.4244114012222.
2. Respondent No: 1 in his written statement to the Forum submitted that the CC Bill of the complainant service was revised and an amount of Rs, 3,017/- was withdrawn vide RJ No: 12/08-2018. The complainant has to pay the balace amount of Rs. 4,321/-.
3. Forum when verified the complainant's service in APSPDCL Master, it was found that the total arrears were paid by the complainant in the month of 12/2018.
4. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 27.02.2019 at 04.45 P.M .
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

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DESPATCHED

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 19th March 2019.

Sd/- Member (Finance) Sd/- Member (Technical) Sd/- Independent Member Sd/- Chairperson

Forwarded By Orders

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.